

ATTACHMENT 4

271 PERFORMANCE MEASUREMENTS

The LSC then contacts the CLEC to get the necessary information to correct the record so it can post to the 9-1-1 Database. The LSC is responsible for issuing a correcting order that flows to 9-1-1 and post. The LSC then notifies the DIU of the disposition.

The DIU then follows-up to be sure the correcting order posts and at that time deletes the original error. If the error can be corrected without an order being issued, this information is given to the DIU and the error is manually corrected.

911 DATABASE MEASUREMENTS

Currently, SWBT is not able to mechanically measure the length of time it takes to clear an error once it is created in the system. SWBT strives to meet the Recommended Standards set by the National Emergency Number Association (NENA) and recently standards were produced with regard to Data Accuracy. This is one of the measurements NENA recommends. SWB is currently working with Lucent Technology to develop the requirements for this enhancement and will implement this measurement when it becomes available.

89 CLECS HAVE MET THE STATE REGULATORY REQUIREMENTS AND COULD OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

**A C S I
ACCUTEL OF TEXAS, INC.
ACM, INC.
ALLTEL COMMUNICATIONS, INC
AMERICAN METROCOMM/TEXAS, INC.
AMERICAN TELCO, INC.
AMERITECH COMMUNICATIONS
INTERNATIONAL, INC.
AT&T
AUSTIN BESTLINE
BASICPHONE, INC.
BROOKS FIBER COMMUNICATIONS
CAPITAL TELECOMMUNICATIONS INC.
CAPROCK COMMUNICATIONS CORP.
CFL TELEPHONE
CHICKASAW TELECOMMUNICATIONS
SERVICES, INC.
CHOCTAW COMMUNICATION
COMM SOUTH
CONNECT COMMUNICATIONS
CONTINENTAL TELECOMMUNICATIONS
OF CALIFORNIA
COSERV, L.L.C.
COX TELCOM, INC.
CSW/ICG CHOICECOM, L.P.
CYTEL
DIAL TONE USA, INC.
DIAL US
DOBSON WIRELESS, INC.
E Z TALK COMMUNICATION
EASY CELLULAR, INC.**

**ELECTRIC LIGHTWAVE, INC.
EXPRESS TELECOMMUNICATIONS
FAST CONNECTIONS INC
FEIST LONG DISTANCE SERVICE, INC.
GST TELECOMMUNICATIONS
GTE CARD SERVICES INCORPORATED
GTEC
HOLLYWOOD COMMUNICATIONS
IN CO
JANIS
K
LOCAL FONE SERVICE, INC.
LOCAL TELEPHONE SERVICE
COMPANY INC.
MATRIX TELECOM, INC.
MAXTEL COMMUNICATIONS, INC.
MCI METRO
METRO CONNECTION INC.
METRO-LINK TELECOM, INC.
METROPHONE
MFS/WORLDCOM
MICOMM SERVICES
M-TEL RESOURCES
NETWORK OPERATOR SERVICES, INC.
NHS COMMUNICATIONS GROUP, INC.
NTS COMMUNICATIONS, INC
OMNI PRISM COMMUNICATIONS, INC.
OMNIPLEX COMMUNICATIONS GROUP
OP TEL (TEXAS) TELECOM, INC.**

**PACWEST TELECOMM, INC.
PHOENIX FIBERLINK OF NEVADA
PHONIT, INC.
POSNER TELECOMMUNICATIONS, INC.
PREFERRED CARRIER SERVICES, INC
PREMIERE NETWORK SERVICES, INC
PROGRESSIVE CONCEPTS, INC.
QOC, INC.
QTEL, INC.
REITZ RENTALS
RUTH RIZA
SHARED COMMUNICATIONS SERVICES
SLO CELLULAR, INC.
SPECTRANET
SPRINT
STERLING INTERNATIONAL FUNDING
TAYLOR COMMUNICATIONS GROUP
TEL-LINK
TELENETWORK, INC.
TELEPORT COMMUNICATIONS GROUP
TELIGENT, INC.
TIME WARNER
U S WEST INTERPRISE AMERICA, INC.
U.S. LONG DISTANCE
U.S. ONLINE COMMUNICATIONS, L.L.C.
U.S. TELCO, INC.
UNITED TELEPHONE COMPANY
UNIVERSAL TELEPHONE
VALU-LINE
WESTERN OKLAHOMA LONG DISTANCE
WINSTAR WIRELESS OF TEXAS**

CLECS THAT HAVE MET ARKANSAS REGULATORY REQUIREMENTS AND OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

- ✓ **Approved Interconnection Agreement**
- ✓ **Approved Certificate**
- ✓ **Statewide Coverage**
- ✓ **Tariff or Price List Required**

- **BROOKS FIBER COMMUNICATIONS**
- **ARKANSAS COMM SOUTH**
- **CONNECT COMMUNICATIONS**
- **FAST CONNECTIONS INC**
- **MAX-TEL COMMUNICATIONS, INC**
- **PREFERRED CARRIER SERVICES, INC**
- **STERLING INTERNATIONAL FUNDING**
- **U.S. LONG DISTANCE**
- **U.S. TELCO, INC.**

9 CLECS



CLECS THAT HAVE MET CALIFORNIA REGULATORY REQUIREMENTS AND COULD OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

- ✓ **Approved Interconnection Agreement**
- ✓ **Approved Certificate**
- ✓ **Statewide Coverage**
- ✓ **Tariff or Price List Required**



14 CLECS

- **AT&T**
- **BROOKS FIBER COMMUNICATIONS**
- **CONTINENTAL TELECOMMUNICATIONS OF CALIFORNIA**
- **FOX CALIFORNIA TELCOM, INC.**
- **ELECTRIC LIGHTWAVE, INC.**
- **TELECOMMUNICATIONS**
- **ETC**
- **ETRO**
- **WORLD COM**
- **PacWest TELECOMM, INC.**
- **SLO CELLULAR, INC.**
- **SPECTRANET**
- **SPRINT**
- **TELEPORT COMMUNICATIONS GROUP**



CLECS THAT HAVE MET KANSAS REGULATORY REQUIREMENTS AND OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

11 CLECS

- ✓ Approved Interconnection Agreement
- ✓ Approved Certificate
- ✓ Statewide Coverage
- ✓ Tariff or Price List Required

STATEWIDE

- FAST CONNECTIONS INC
- FEIST LONG DISTANCE SERVICE, INC
- KANSAS COMM SOUTH
- MAX-TEL COMMUNICATIONS, INC
- PREFERRED CARRIER SERVICES, INC
- QCC, INC
- STERLING INTERNATIONAL FUNDING
- U.S. TELCO, INC.
- UNIVERSAL TELEPHONE
- VALU-LINE

KANSAS CITY AREA

- ACSI



CLECS THAT HAVE MET MISSOURI REGULATORY REQUIREMENTS AND COULD OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

- ✓ **Approved Interconnection Agreement**
- ✓ **Approved Certificate**
- ✓ **Statewide Coverage**
- ✓ **Tariff or Price List Required**

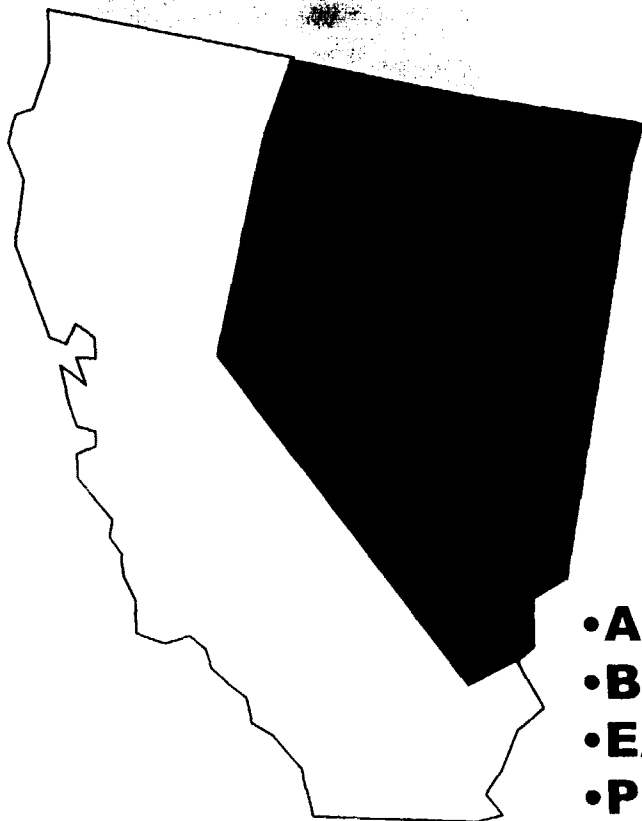
9 CLECS

- **ACSI**
- **BROOKS FIBER COMMUNICATIONS**
- **DIAL US**
- **FAST CONNECTIONS INC**
- **INTERMEDIA COMMUNICATIONS**
- **MAX-TEL COMMUNICATIONS, INC**
- **MFS/WORLDCOM**
- **MISSOURI COMM SOUTH**
- **STERLING INTERNATIONAL FUNDING**



CLECS THAT HAVE MET NEVADA REGULATORY REQUIREMENTS AND COULD OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

- ✓ **Approved Interconnection Agreement**
- ✓ **Approved Certificate**
- ✓ **Statewide Coverage**



8 CLECS

- **ACM, INC.**
- **BROOKS FIBER COMMUNICATIONS**
- **EASY CELLULAR, INC.**
- **PHOENIX FIBERLINK OF NEVADA**
- **QTEL, INC.**
- **SHARED COMMUNICATIONS SERVICES, INC.**
- **TEL-LINK**
- **U S WEST INTERPRISE AMERICA, INC.**



CLECS THAT HAVE MET OKLAHOMA REGULATORY REQUIREMENTS AND COULD OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

- ✓ **Approved Interconnection Agreement**
- ✓ **Approved Certificate**
- ✓ **Statewide Coverage**
- ✓ **Tariff or Price List Required**

10 CLECS

- **A C S I**
- **BROOKS FIBER COMMUNICATIONS**
- **CHICKASAW TELECOMMUNICATIONS SERVICES, INC.**
- **COX OKLAHOMA TELCOM**
- **DIAL TONE USA, INC.**
- **DOBSON WIRELESS, INC.**
- **FAST CONNECTIONS INC.**
- **OKLAHOMA COMM SOUTH**
- **U.S. LONG DISTANCE**
- **WESTERN OKLAHOMA LONG DISTANCE**



**CLECS THAT HAVE MET TEXAS REGULATORY
REQUIREMENTS AND COULD OFFER A COMPETITIVE
CHOICE TO RESIDENTIAL CUSTOMERS**

- ☒ **Approved Interconnection Agreement**
☒ **Approved Certificate**
☒ **Statewide Coverage**
☒ **Tariff or Price List Required**

61 CLECS WITH STATEWIDE SERVICES



- ACSI**

•ACCUTEL OF TEXAS, INC.

•AMERICAN METROCOMM/TEXAS, INC.

•AMERICAN TELCO, INC.

•AMERITECH COMM. INTL, INC.

•AT&T

•AUSTICO TELECOMMUNICATIONS, INC.

•AUSTIN BESTLINE.

•BROOKS FIBER COMMUNICATIONS, INC.

•CAPITAL TELECOMMUNICATIONS, INC.

•CAPROCK COMMUNICATIONS, INC.

•CFL TELEPHONE

•CHOCTAW COMMUNICATION

•CSW/ICG CHOICECOM, L.P.

•CYTEL

•DIAL TONE USA, INC.

•E Z TALK COMMUNICATION

•EASY CELLULAR, INC.

•EXPRESS TELECOMMUNICATIONS

•FAST CONNECTIONS INC

•FEDERAL TELECOMMUNICATIONS GROUP

•FIBERTELEPHONES, INC.

•FISHERMAN TELECOMMUNICATIONS, INC.

•FOCUS TELECOMMUNICATIONS, INC.

•FRONTIER TELECOMMUNICATIONS, INC.

•GENCO TELECOMMUNICATIONS, INC.

•GLOBAL COMMUNICATIONS, INC.

•GLOBAL TELECOMMUNICATIONS, INC.

•HARRIS TELECOMMUNICATIONS, INC.

•HEARTLAND TELECOMMUNICATIONS, INC.

•HILLTOP TELECOMMUNICATIONS, INC.

•HORIZON TELECOMMUNICATIONS, INC.

•HYPERION TELECOMMUNICATIONS, INC.

•IMMEDIATE COMMUNICATIONS, INC.

•INTEGRATED TELECOMMUNICATIONS, INC.

•INTERSTATE TELECOMMUNICATIONS, INC.

•IRIDIUM TELECOMMUNICATIONS, INC.

•JANUS TELECOMMUNICATIONS, INC.

•JENSEN TELECOMMUNICATIONS, INC.

•JOHN COOPER TELECOMMUNICATIONS, INC.

•KALAMAZOO TELECOMMUNICATIONS, INC.

•KAYE TELECOMMUNICATIONS, INC.

•KEYSTONE TELECOMMUNICATIONS, INC.

•KINGSTON TELECOMMUNICATIONS, INC.

•LANCASTER TELECOMMUNICATIONS, INC.

•LANTANA TELECOMMUNICATIONS, INC.

•LANSING TELECOMMUNICATIONS, INC.

•LAS VEGAS TELECOMMUNICATIONS, INC.

•LEHIGH TELECOMMUNICATIONS, INC.

•LEXINGTON TELECOMMUNICATIONS, INC.

•LIBERTY TELECOMMUNICATIONS, INC.

•LINCOLN TELECOMMUNICATIONS, INC.

•LONG BEACH TELECOMMUNICATIONS, INC.

•LONG DISTANCE TELECOMMUNICATIONS, INC.

•LONG HORN TELECOMMUNICATIONS, INC.

•LONGVIEW TELECOMMUNICATIONS, INC.

•LOS ANGELES TELECOMMUNICATIONS, INC.

•LOUISIANA TELECOMMUNICATIONS, INC.

•LOWELL TELECOMMUNICATIONS, INC.

•LYNN TELECOMMUNICATIONS, INC.

•MACOMM TELECOMMUNICATIONS, INC.

•MAINTENANCE TELECOMMUNICATIONS, INC.

•MANITOWOC TELECOMMUNICATIONS, INC.

•MARLBOROUGH TELECOMMUNICATIONS, INC.

•MARKETPLACE TELECOMMUNICATIONS, INC.

•MARS TELECOMMUNICATIONS, INC.

•MATTIOLI TELECOMMUNICATIONS, INC.

•MCCORMICK TELECOMMUNICATIONS, INC.

•MEDICAL TELECOMMUNICATIONS, INC.

•METRO TELECOMMUNICATIONS, INC.

•MFS/METRO TELECOMMUNICATIONS, INC.

•MICOMMUNICATIONS, INC.

•MINNETONKA TELECOMMUNICATIONS, INC.

•NETWORK SERVICES, INC.

•NHS COMMUNICATIONS GROUP, INC.

•NTS COMMUNICATIONS, INC.

•OMNI PRISM TELECOMMUNICATIONS, INC.

•OMNIPLEX COMMUNICATIONS GROUP

•OPTEL (TEXAS) TELECOM, INC.

•POSNER TELECOMMUNICATIONS, INC.

•PREFERRED CARRIER SERVICES, INC.

•PREMIERE NETWORK SERVICES, INC.

•PROGRESSIVE CONCEPTS, INC.

•REITZ RENTALS

•RUTH RIZA

•SPRINT

•STERLING INTERNATIONAL FUNDING

•TAYLOR COMMUNICATIONS GROUP

•TEL-LINK

•TELENETWORK, INC.

•TELIGENT, INC.

•TEXAS COMM SOUTH

•TIME WARNER

•U S WEST INTERPRISE AMERICA, INC.

•U.S. LONG DISTANCE

•U.S. ONLINE COMMUNICATIONS, L.L.C.

•U.S. TELCO, INC.

•VALU-LINE

CLECS THAT HAVE MET TEXAS REGULATORY REQUIREMENTS AND COULD OFFER A COMPETITIVE CHOICE TO RESIDENTIAL CUSTOMERS

- ✓ Approved Interconnection Agreement
- ✓ Approved Certificate
- ✓ Tariff or Price List Required

CLECS WITH SPECIFIED SERVICE AREAS

WEST TEXAS

• UNITED TELEPHONE

DALLAS-FORTH WORTH AREA

• V, L.L.C.

• WOOD COMMUNICATIONS
RESOURCES

• T COMMUNICATIONS GROUP
• WIRELESS OF TEXAS

NEW

ON/BEAUMONT AREA

• TELEPORT COMMUNICATIONS GROUP

• SICPHONE, INC.

• KINGSGATE

• PHONIT, INC.

• TELEPORT COMMUNICATIONS GROUP
• WINSTAR WIRELESS OF TEXAS



A Southwestern Bell Telephone (SWBT) local exchange customer with individual line business service in Dallas, Texas pays a basic service rate of \$25.25 per month. If that customer dials an Information Service Provider (ISP) connected behind a Competitive Local Exchange Company (CLEC) and maintains the connection during the entire month, SWBT would inappropriately be required to pay the CLEC \$388.80 (24 hours x 60 minutes per hour x 30 days x \$.009 terminating compensation) reciprocal compensation. Consequently, SWBT would lose \$363.55 in the provision of service to that customer. Even if the customer only uses ISP access for slightly less than 2 hours per day, SWBT's \$25.25 monthly rate is wiped out and SWBT would receive no revenue for its cost of providing local service.

